

The College of Audiologists and Speech – Language Pathologists of Manitoba is seeking volunteers for committee service, specifically the Complaints Investigation Committee. The following is a description of the duties of the CASLPM Complaints Investigation Committee:

## **Duties of The Complaints Investigation Committee**

The Complaints Investigation Committee shall:

- 1. Perform such functions as are assigned to it in the Act. These include investigating and providing a fair review of all complaints received in accordance with the Act; attempting to resolve complaints informally where it considers it appropriate, and making decisions in accordance with the Act;
- Recommend to Council proposals for changes to the legislation, including regulations to applicable statutes, and By – Laws, as well as programs to support the complaints process;
- 3. Submit an annual report to the Council. The report will include information on numbers of complaints resolved informally, on decisions, on adherence to policies and procedures, and timely provision of decisions and documentation.

The meetings are typically held four times a year, from 1:00 - 4:00 p.m. Please note that you do not need to attend in person, as the meetings are available via video/teleconference.

Please use the <u>APPLICATION FORM</u> to submit notice that you are willing to serve on a committee of the College.

Executive Committee makes appointments to committees as vacancies arise. Every appointment to committees is determined in the best interest of the College's mandate.

Registrants who apply, and do not receive an appointment immediately, will be retained in a pool of applications for consideration at a later date.