

Introduction

This *Culturally Competent Care Standard of Practice* establishes clear expectations for culturally competent, culturally safe, and anti-discriminatory care to clients, families, and communities.

Standard

College of Audiologists and Speech-Language Pathologists of Manitoba (CASLPM) registrants provide culturally appropriate care, ensuring cultural safety for their clients. Registrants ensure that their clinical decision-making, communication, assessments, treatment plans, and professional interactions do not perpetuate inequity, bias, or barriers to care.

Demonstrating the Standard

Registrants will:

- Engage in ongoing self-reflection regarding personal values, assumptions, biases, and positions of power.
- Avoid stereotyping or making assumptions about a client's abilities, compliance, intelligence, motivation, or family involvement based on cultural or linguistic background.
- Provide care that aligns with trauma-informed practice and safety principles.
- Ensure informed consent is obtained in a manner that the client understands.
- Use qualified interpreters, cultural advocates, or alternative communication supports when language or communication barriers exist.
- Respect each client's cultural identity, language preferences, values, and communication styles.
- Avoid relying on minors or family members as interpreters where possible.
- Address culturally unsafe behaviours or policy through appropriate professional and organizational channels.
- Recognize the limitations of standardized tools when used with culturally and linguistically diverse populations.
- Involve substitute decision makers, family members, Elders, Knowledge Keepers, or cultural supports when requested or appropriate.
- Engage in ongoing education related to cultural competence, safety, and equity-oriented care.
- Recognize how colonial history, racism, ableism, and socio-economic inequities affect access to health care services and understand the historical and ongoing impacts of colonialism, residential schools, and health care racism.